

# UNO GUARD SERVICE Company Limited



Secure With Accountability



## Company Profile



# ABOUT UNO GUARD



**UNO GUARD** established in 2004 by a professional security personnel with over 20 years experiences in security industrial and with nearly 1,000 staff's in Thailand covering



- Security Guarding
- Cargo & Freight Security
- Trucking Security
- Electronic security
- Aviation Security
- Investigations
- Legal assistance and security consultancy





# OUR VISION / วิสัยทัศน์ของเรา



Is to be one of the top security providers in Thailand ,  
exceed the clients' and shareholders' expectation in  
providing security solutions.

เรามุ่งมั่นที่จะเป็นผู้นำในการให้บริการที่ดีที่สุด ให้เหนือกว่าความคาดหวัง  
ของลูกค้า และ ในการนำเสนอมาตรการ และ กระบวนการ ด้านการรักษา  
ความปลอดภัย ต่าง





# OUR VALUE / คุณค่าของเรา



All employees are with responsibility for the creation of secure working environment and the management have the accountability to ensure that working environment of our client are safe and secured with assets safeguarded at all time.

พนักงานทุกคนมีหน้าที่ในการร่วมกันสร้างสภาพแวดล้อมในการทำงานให้มีความปลอดภัย โดยมีฝ่ายบริหารมีทำหน้าที่ในการควบคุม และ บังคับใช้ นโยบาย ให้หน่วยงานของลูกค้ามีความปลอดภัยสูงสุด





# OUR STRATEGY



**UNO GUARD** strategy states that we will provide best in class professional security services!

เรามุ่งมั่นที่จะให้บริการที่ดีเลิศอย่างมืออาชีพ





# OUR COMMITMENTS / คำสัญญาของเรา



**UNO GUARD** will minimize our exposure to security related risks with the implementation of clear and well-structured security policies, procedures and standards.

เราจะลดโอกาสที่จะก่อให้เกิดความเสี่ยงด้านการรักษาความปลอดภัย ด้วยการจัดทำนโยบาย กฎระเบียบหน้าที่ และ มาตรฐานด้านการรักษาความปลอดภัยที่





# OUR SERVICES



**UNO GUARD** provides wide range of manned security guard services to protect client's property in residential area, factories, commercial buildings, warehouses, academic, hotels and government offices





# OUR CUSTOMERS



0-2351-8888  
06.00 น. - 23.00 น. ทุกวัน



ATS Logistic

EXCEL

MAKRO

DHL

Delta Disk

TOKUMI  
Electronics

Chaiseri  
Metal & Rubber



**OUR VALUE CUSTOMERS**

BIG C

ASAHI

S&B

BEER THAI

Cosmos brewery

DIDA

Speed Channel





# Executive Protection



- **UNO GUARD** also provide guards who are specially trained for executive protection service, 24 hours around-the-clock to every part of Thailand both VIP and High Value Goods





# Why Choose UNO GUARD?



We select the right men to the right job!!!!

- Our company is committed to the highest standards possible of recruitment and screening of its staff to ensure that they are capable after training of understanding and performing the jobs entrusted to them.
- The company will interview, select and recruit suitable and competent male and/or female staff for the task.
- The company sources candidates through various channels such as advertising, existing staff, in-house referrals and dedicated recruitment teams etc.
- Following a site survey and after the award of the contract our company will select the right person for the job.





# Background Check



- Applicants' background checks are conducted via the local police authorities for no criminal convictions and documents submitted by applicants are also verified by our dedicated personnel HR team



# Training Courses



- **UNO GUARD** places great emphasis on the continued training and development of its staff. We offer a wide range of development and training programs geared towards enhancing individual's skills and abilities needed in their current job or in preparing an employee for further future responsibilities and promotion. Our trainings consist of - subject to each level of security guard and client's requirement:



# Objective



- Is for every staff member to be equipped with the knowledge and skills to perform their jobs and prepare for future challenges.
- To ensure that every employee has an understanding of our culture, and business concept, all new employees shall be provided with an induction program and initial in-house training prior to commencing their employment with the Company.
- Experienced management and instructors make up the company's training function and who are able to draw on extensive experience and obtain training materials from other parts of our network.





# Education & Training Center



- All staff joining our company is therefore required to undergo our in-house basic training program **of three days**. This is irrespective of whether they have attended other external training programs or not. This approach assists in maintaining a common level of training for all staff. Records of achievement are maintained for all individuals and placed on their personnel files. Staff who do not meets the standards will require to re-attend the course.





# Training Program



## **Day 1** Company Induction Training

The Role & Responsibilities of the Security Officer

Customer Service and Customer Relations

Code of Conduct / Appearance

Health & Safety

Basic Fire Fighting & Prevention

Emergency Response





# Day 2



- The law relating to Security Personnel
- Access Control
- Searching
- Patrolling
- Traffic Control

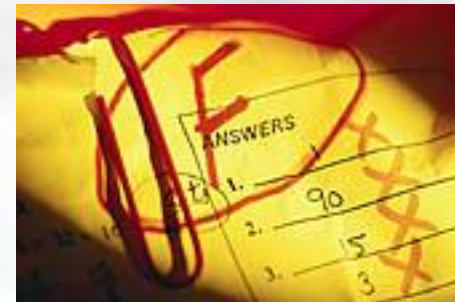




# Day 3



- **Electronic Security System**
  - CCTV**
  - Alarm**
  - Access Control**
  - GPS**
- **Communication & Reporting**
- **TEST**





# Weekly On Site Training





# Leadership Training Program



- Take ownership, accountability, and set goals to achieve maximum performance
- Coaching skills
- Motivate others by establishing trust and communications
- Learn new skills
- Create alignment in both organizational and personal goals



# Management Training Level





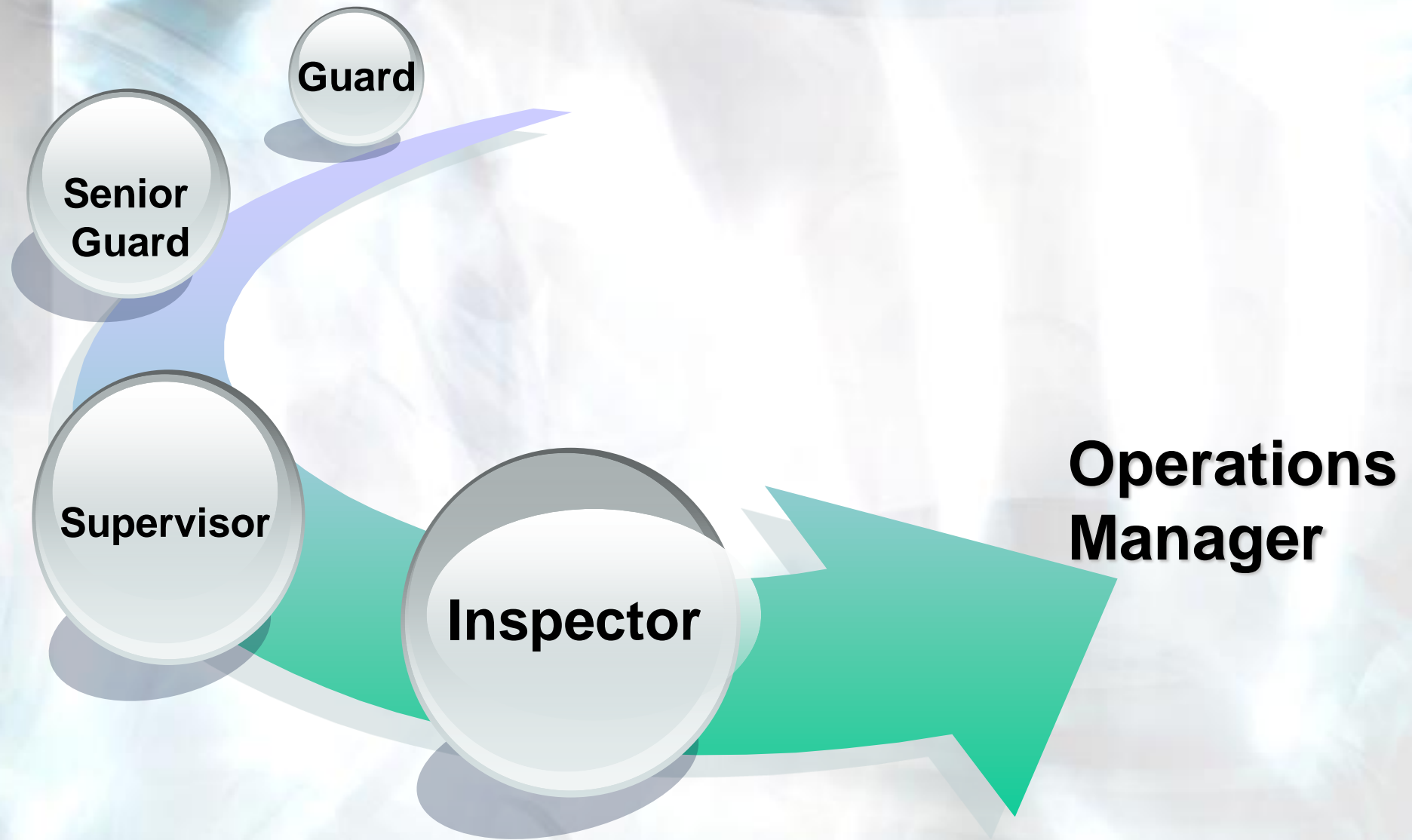
# Supervision Plan



- The company has various layers of supervision from mobile supervisors in vehicles to dedicated site / shift supervisors to branch and senior management. Our company follows a strong 'promotion from within policy' to encourage and motivate its team members to grow into the supervisory positions

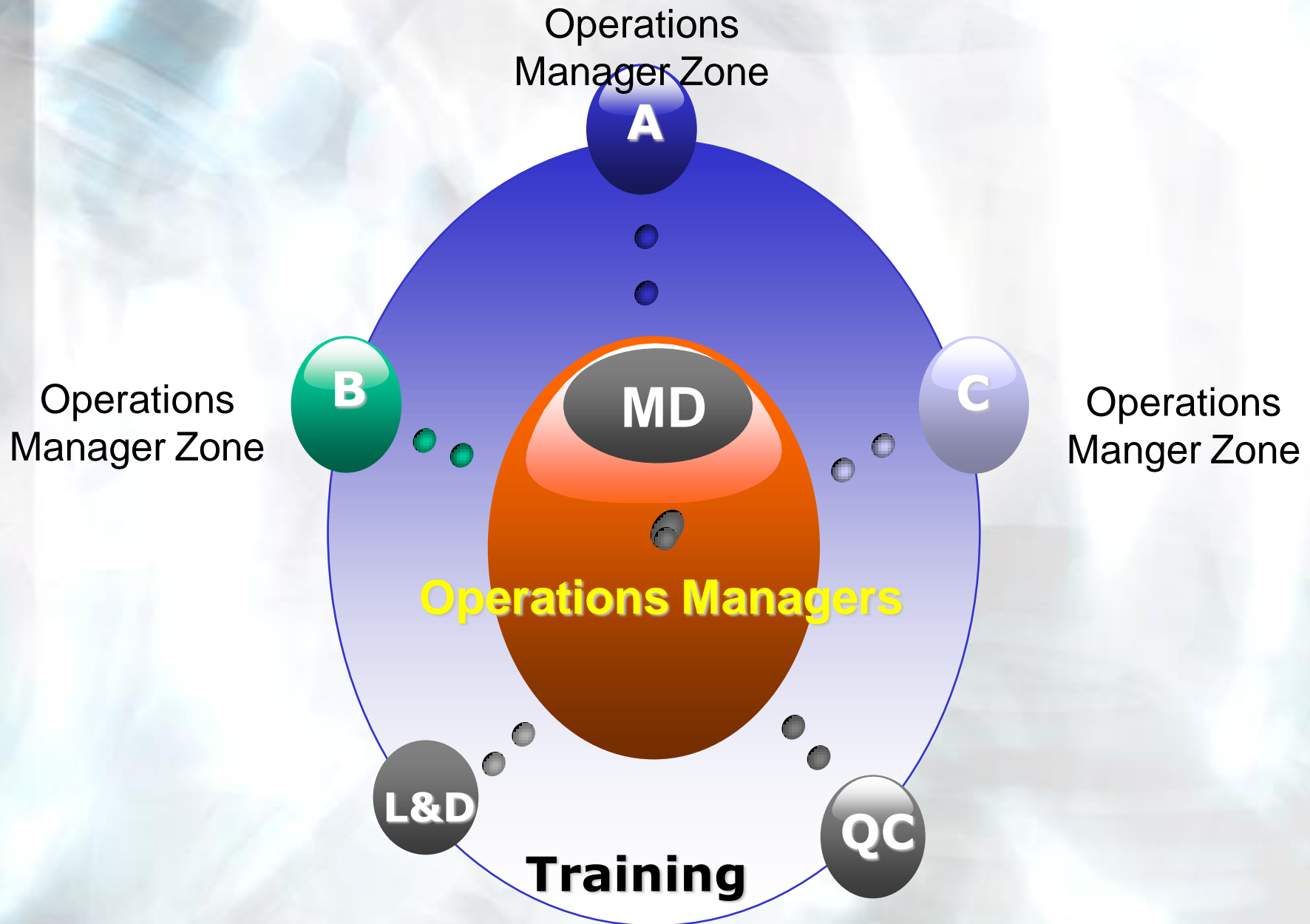


# Guard Layers





# Structure





# How to Motivate / วิธีการกระตุ้นการทำงาน



- **KPI's**
- **Turn Over Incentive**
- **Quarterly Performance Evaluations**
- **Absent / Shortage / Double shift Incentive**
- ***Recognition/Attention.***
- ***One-on-One Coaching***
- ***Career Path***
- ***Good work environment***



# How do we learn from employees



- Lunch with MD
- Site random visit
- Random check
- Monthly Meeting



# Why working with us



- Basic salary as per the new law
- Annual leave
- Additional Pay for working on public holiday
- Social Security
- Insurance
- Uniform & Equipment
- Housing
- Incentive scheme
- Bonus
- Career Path



# What else



- UNO GUARD is applying for member of Transported Asset Protection Association (TAPA ASIA)
- 24 hours control center
- Emergency Response Team
- Mutual Aid
- Legal Advise
- Drug Test
- Security Advise
- English Speaking Co-rodinator







# Question

